

POLICY PRIVACY

The Processing of Personal Data

PTM PIEROPAN S.R.L. with registered office in Via Castiglione, 15, 36072 Chiampo, Vicenza and VAT number 03566140244 as Data Controller of Personal Data, informs you that browsing its website and/or any requests for information or services require the provision of Personal Data which will be processed in full compliance with the European Regulation 2016/679 (hereinafter "**GDPR**"), the Privacy Code (Legislative Decree 196/2003 and subsequent amendments) and the provisions of the Privacy Guarantor.

Pursuant to the aforementioned regulations, these treatments will be based on the principles of correctness, lawfulness and transparency, protecting your privacy and your rights.

The Data Controller and Data Processors

The data controller is **PTM PIEROPAN S.R.L. with registered office in Via Castiglione, 15, 36072 Chiampo, Vicenza** and VAT number 03566140244.

The complete list of Personal Data Processors is available upon written request to the Data Controller.

The purposes of the processing and the legal basis.

According to the needs expressed from time to time by the interested party who accesses the contact services and/or the various sections of the websites attributable to **PTM PIEROPAN S.R.L.** the purposes of the processing of Personal Data are indicated.

The personal data processed may be those provided directly by the interested parties (for example, by way of example: through direct web access or e-mail), or those acquired automatically during navigation (hereinafter, "Personal Data"):

The purposes and legal basis are identified below.

➤ Customer service and "Contacts" page:

Respond to requests received from the contact channels used by interested parties, such as the "Contact us" section (where present), the use of direct emails.

Legal basis of processing: execution of pre-contractual measures or execution of a contract (art. 6.1.b of the GDPR).

➤ Management of legal obligations:

Management and execution of the obligations to which the Data Controller is subject according to current legislation (of an accounting, administrative, fiscal nature, etc.).

Legal basis of the processing: fulfillment of a legal obligation (art. 6.1.c of the GDPR).

The methods of treatment and its safety.

Data processing means "any operation or set of operations, carried out with or without the aid of electronic or automated means, concerning the collection, recording, organisation, conservation, processing, modification, extraction, comparison, use, communication, dissemination, interconnection, blocking, deletion, destruction and selection of the data themselves".

Personal Data will be processed mainly in an automated but also paper form, with logic strictly related to the aforementioned purposes.

The Data Controller has adopted suitable security measures to protect the Interested Parties against the risk of loss, abuse or alteration of Personal Data. **PTM PIEROPAN S.R.L.** and its suppliers are committed to

maintaining the physical, electronic and procedural security measures placed to protect Personal Data, in compliance with the requirements imposed by national and European legislation.

The duration of treatment.

The data provided are kept for the time necessary to fulfill the specific purposes indicated above, in compliance with the principle of minimization of processing, and precisely:

1. For the management of registration as a user of the Website: the data will be processed as long as the user wishes to remain registered (i.e. until he requests cancellation of his registration). The copy of the sales contract is kept by **PTM PIEROPAN S.R.L.** to allow the processing of orders and their future traceability for ten and/or for a period different from current legislation
2. For the fulfillment and execution of the sales or service contract: the data will be processed for as long as necessary to manage the purchase of products or provide the services requested by you.
3. For customer support: your data will be processed for the time necessary to satisfy your request or question.

The place of processing and the contact details of the Data Controller.

Personal Data is processed mainly at the operational headquarters of the Data Controller, in Via Castiglione, 15, 36072 Chiampo, Vicenza and/or in the places where the appointed Managers are located. For further information, interested parties can contact the Data Controller by writing an email to sales@ptmpieropan.com

The nature and methods of providing the Personal Data of the Interested Parties.

The provision of Personal Data is optional, but for certain purposes it is mandatory so that the Data Controller can satisfy the needs of the Interested Party: the fields relating to mandatory Personal Data are highlighted during insertion or in any case marked as such.

Failure, partial or incorrect provision of the Personal Data necessary for the execution of the requested service does not make such execution possible and makes it impossible to fulfill; failure, partial or incorrect provision of optional Personal Data does not however entail any consequences.

The Categories of Personal Data being processed.

The Owner deals:

- Personal Data c.d. "common": for example name, surname, contact details, etc.
- Economic and transaction information (for example, payment or credit card information, information relating to purchases made).

Customers who wish to make purchases via the website must proceed with registration on the Website. During registration, interested parties will provide Personal Data (such as name, surname, postal address, e-mail account, date of birth, data relating to electronic payment, etc.). Once registered, the customer will be able to access their reserved area where they will be able to view the status of their active orders, the history of their orders and will be able, if necessary, to modify their data.

The computer systems and software procedures used to operate the Site itself automatically and indirectly administer and/or acquire some information, the transmission of which is implicit in the use of Internet communication protocols. Reference is made, by way of example but not exhaustively, to the so-called "cookies" (as better specified below), "IP" addresses, domain names of the computers used by the interested parties who connect to the Site, the addresses in "Url" notation of the requested resources, the geographical position.

Personal data is requested to allow the customer to have access to any functionality or service of the Website, some fields will be marked as mandatory, as they are data necessary to provide the requested product. If the

customer does not decide to provide such data, registration as a user will not be successful and therefore it will not be possible for the user to use the requested products.

Categories of subjects who may become aware of the Personal Data of the Interested Parties.

The Personal Data may be brought to the attention of employees or collaborators of the Data Controller who, operating under the direct authority of the latter, have received adequate operational instructions in this regard.

The Personal Data will be processed by PTM PIEROPAN S.R.L. employees. . The Personal Data may also be brought to the attention of third-party companies or other subjects who carry out outsourced activities on behalf of PTM PIEROPAN S.R.L. , and who - where required by European legislation on the protection of personal data - have been duly appointed as Data Processors pursuant to art. 28 of the GDPR.

For further information about the list of data controllers, interested parties can write to: sales@ptmpieropan.com.

Scope of dissemination of the Personal Data of the Interested Parties.

Personal Data will not be disclosed to third parties.

Transfer outside the EU of the Personal Data of the Interested Parties.

Personal Data may be transferred to non-EU countries always in compliance with the principles set out in the GDPR. Transfers will be based on an adequacy decision, on Standard Contractual Clauses approved by the European Commission or on another appropriate legal basis.

The rights of the interested parties.

Interested parties may at any time exercise the rights recognized to them by art. 7 and 15 to 21 of the GDPR.

In particular:

- The right of access: to obtain confirmation or not of Personal Data concerning him and to obtain access to such data and specific information (e.g. purpose of the processing, categories of data in question, recipients to whom the data will be communicated);
- The right to rectification: to obtain the rectification of inaccurate data concerning him without unjustified delay. In this case, the data controller is obliged to communicate the rectification to all recipients to whom the data have been transmitted, unless this involves a disproportionate effort;
- The right to cancellation: to obtain the deletion of data concerning him, in the presence of certain conditions, without unjustified delay (e.g. the Personal Data are no longer necessary with respect to the purposes for which they were collected; if the interested party withdraws consent; if they must be canceled due to a legal obligation). In this case, the data controller is obliged to communicate the cancellation to all recipients to whom the data have been transmitted, unless this involves a disproportionate effort;
- The right to limit processing: the data controller may be given a restriction on the processing of the data, for example to storage only with the exclusion of any other use, in certain cases (e.g. if the processing is unlawful and the interested party opposes the deletion of the data; if the interested party contests the accuracy, within the limits of the accuracy verification period). In this case, the data controller is obliged to communicate the limitation of processing to all recipients to whom the data have been transmitted, unless this involves a disproportionate effort;
- The right to data portability: to obtain the return of the Personal Data provided, in a structured format, commonly used and readable by automatic device or the transmission from one owner to another;

- The right of opposition: to object at any time to the processing of personal data. provided that there are no legitimate reasons which prevail over the interests, rights and freedoms of the interested party or for the assessment, exercise or defense of a right in court.

Interested parties may lodge a complaint with the competent Supervisory Authority if they believe that their fundamental rights and freedoms have been violated, according to the methods, for example, indicated on the page www.garanteprivacy.it.

To exercise your rights you can send an email to the address: info@tcitalia.it

Links to Third Party Sites.

The information is effective exclusively for the site owned and attributable to PTM PIEROPAN S.R.L. and/or its brands and does not extend to other websites that may be consulted by the interested party via external links.

PTM PIEROPAN S.R.L. is not responsible for the policies applied by linked sites or for the information or content contained therein. Links to other sites are present exclusively as points of information and/or further information relating to certain topics that may be useful to interested parties.

Each external site has its own rules and policies, also regarding Personal Data or cookie management: you are invited to carefully read the declarations therein before proceeding with navigation, which remains entirely the responsibility of the interested party.

Links to third-party sites, or to any products, processes, publications, services or offers of third parties do not constitute or imply approval or recommendation of the products or services themselves by PTM PIEROPAN S.R.L..